

# PRIVACY POLICY

## SCOPE OF OUR PRIVACY POLICY

This privacy policy is applied to DC PRO website and all information collected by it. All personal information obtained is used and protected in accordance with current Community legislation and will not be processed for any purpose other than those specified herein.

DC PRO reserves the right to update or modify its Privacy Policy at any time, in particular, in order to adapt it to legislative changes.

## WHY IS USER DATA COLLECTED?

The data collected in the forms of our website are exclusively intended to follow the requests of the users, and will not be used for any other purpose.

## DOES DC PRO USE PERSONAL DATA COLLECTED FOR MARKETING?

DC PRO does not use your personal data to send you any unsolicited mail or have not received your consent to do so.

DC PRO does not sell or trade user data to third parties.

## WHO HAS ACCESS TO YOUR PERSONAL DATA?

Only DC PRO has access to your personal information and does not disclose it to third parties without your consent, except when required by law.

## WHERE ARE USER DATA SAVED?

DC PRO stores data for its customers and users on servers located in the European Union. These servers are protected and maintained to the highest security standards and in compliance with applicable privacy laws. In accordance with the legislation in force, the user has the right to access, rectification, opposition, portability, limitation or elimination, and for this purpose, the user should contact DC PRO, by the e-mail [info@m-tec.pt](mailto:info@m-tec.pt) and complete the form PD001.

## STATISTICAL DATA ANALYSIS AND MONITORING

This website uses a data analysis and monitoring tool for purely statistical purposes, commonly referred to as the “Web Analytics” application, which uses its own cookies in order to collect elements related to the interaction and general activity of the users with the website of DC PRO.

This collection process is carried out according to standardized security procedures and practices in this typology of tools, which ensure proper encryption of the data between the different access channels to the site and its server.

The information obtained through this means does not allow to establish any relationship at the level of the users’ IP address for the purpose of verifying personal data.

## **DOES DC PRO USE COOKIES ON YOUR WEBSITE?**

The DC PRO website uses cookies in certain areas. Cookies are files that store information on the user's hard drive or browser, allowing websites to recognize it and know they've visited them before.

The user's device will warn you of the use of cookies, and cookies may be disabled by adjusting your browser settings. Note: The website or parts thereof may not work properly.

Cookies are stored anonymously and are used only for generalized statistical analysis in order to improve our services.

## **CONTACT**

For the clarification of any question related to these privacy policies, the user should contact [info@dcpro.pt](mailto:info@dcpro.pt)